



POSITION SUMMARY

Immediate opportunity for a full-time, journey-level, highly motivated, self-directed Heavy Equipment Field Service Technician. You must be well established in heavy equipment repair and maintenance. Relocation assistance is available for qualified candidates.

COMPANY SUMMARY

The company is in business to sell and rent high quality heavy equipment and provide exceptional product support to the construction, mining, and forestry industries. Modern Machinery has a commitment to safety and a safe work environment. Our employees are expected to comply with and promote safe work practices.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Identify the problem and cause of failure through logical troubleshooting steps and failure analysis.
- Determine corrective action through the inspection of failed parts.
- Determine reuse or replacement of parts through visual inspection and measurement.
- Adjusts functional parts of devices and control instruments.
- Repairs or replaces machine components.
- Installs special functional and structural parts or devices in machinery.
- Lubricates and cleans parts.
- Starts/operates machinery to test performance.
- Perform work in a variety of environments including the field, customer job sites, and the shop.
- Maintain a clean and safe work environment.
- Complete service reports, timecards and parts orders timely and accurately.
- Maintain company, vendor and product confidentiality.

QUALIFICATIONS AND REQUIREMENTS:

- Must demonstrate troubleshooting and analytical problem-solving skills.
- Respond to all customer requests courteously, professionally and in a timely manner.
- Ability to work well with minimal supervision.
- Must be able to stand for long periods of time along with walking, climbing ladders and stairs, reaching, pulling, leaning, and twisting.
- Must have excellent time management skills.
- Must be able to work well independently or with others in a team environment.
- Must be able to work well under pressure, within deadlines while maintaining a positive attitude.
- Must be reliable, honest and have a strong work ethic.
- Must be able to communicate effectively verbally and in writing with customers and co-workers.
- Ability to perform other job-related duties as assigned.
- Must be able to lift up to 75 lbs.



DESIRED EDUCATION AND/OR EXPERIENCE:

- Preferred 2 or 4-year technical degree as it relates to the heavy equipment industry.
- Class A or B CDL required.
- Must be experienced with accurately completing DOT log books and maintaining compliance with DOT hours of service.
- Hydraulic, engine, electrical troubleshooting and repair.
- Ability to read and interpret complex electrical and hydraulic schematics.
- Preferred experience working on mining and construction drills.
- Prior dealership experience is beneficial.
- Minimum 3-5 years verifiable experience repairing heavy equipment in a field service truck. Experience with Komatsu as the primary equipment line is preferred, all others may apply.
- Computer proficiency using Microsoft office products and electronic service information systems.

BENIFITS:

- Medical, Dental, Vision and Prescription Insurance
- 401k/Roth Retirement Savings Plan with Company Match
- Paid Time Off (Vacation, Sick, Holiday, & Bereavement)
- Wellness Program
- Gym Membership Reimbursement Program
- Company Paid Life Insurance
- Company Paid Disability Benefits
- Family Scholarship Program
- Employee Assistance Program

Modern Machinery is an Equal Opportunity Employer