



COMPANY SUMMARY

The company is in business to sell and rent high quality heavy equipment and provide exceptional product support to the construction, mining, and forestry industries. Modern Machinery has a commitment to safety and a safe work environment. Our employees are expected to comply with and promote safe work practices.

POSITION SUMMARY

Immediate opportunity for a full-time, journey-level, highly motivated, self-directed Heavy Equipment Field Service Technician. You must be well established in heavy equipment repair and maintenance. Relocation assistance is available for qualified candidates.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Identify the problem and cause of failure through logical troubleshooting steps and failure analysis.
- Determine corrective action through the inspection of failed parts.
- Determine reuse or replacement of parts through visual inspection and measurement.
- Adjusts functional parts of devices and control instruments.
- Repairs or replaces machine components.
- Installs special functional and structural parts or devices in machinery.
- Lubricates and cleans parts.
- Starts/operates machinery to test performance.
- Perform work in a variety of environments including the field, customer job sites, and the shop.
- Maintain a clean and safe work environment.
- Complete service reports, timecards and parts orders timely and accurately.
- Maintain company, vendor and product confidentiality.

QUALIFICATIONS AND REQUIREMENTS:

- Must demonstrate troubleshooting and analytical problem-solving skills.
- Respond to all customer requests courteously, professionally and in a timely manner.
- Ability to work well with minimal supervision.
- Must be able to stand for long periods of time along with walking, climbing ladders and stairs, reaching, pulling, leaning, and twisting.
- Must have excellent time management skills.
- Must be able to work well independently or with others in a team environment.
- Must be able to work well under pressure, within deadlines while maintaining a positive attitude.
- Must be reliable, honest and have a strong work ethic.
- Must be able to communicate effectively verbally and in writing with customers and co-workers.
- Ability to perform other job-related duties as assigned.
- Must be able to lift up to 75 lbs.



DESIRED EDUCATION AND/OR EXPERIENCE:

- High School Diploma or equivalent.
- Preferred 2 or 4-year technical degree as it relates to the heavy equipment industry.
- Class A or B CDL required.
- Must be experienced with accurately completing DOT log books and maintaining compliance with DOT hours of service.
- Hydraulic, engine, electrical troubleshooting and repair.
- Ability to read and interpret complex electrical and hydraulic schematics.
- Preferred experience working on mining and construction drills.
- Prior dealership experience is beneficial.
- Minimum 3-5 years verifiable experience repairing heavy equipment in a field service truck. Experience with Komatsu as the primary equipment line is preferred, all others may apply.
- Computer proficiency using Microsoft office products and electronic service information systems.

BENEFITS:

- Medical, Dental, Vision and Prescription Insurance
- 401k/Roth Retirement Savings Plan with Company Match
- Paid Time Off (Vacation, Sick, Holiday, & Bereavement)
- Wellness Program
- Gym Membership Reimbursement Program
- Company Paid Life Insurance
- Company Paid Disability Benefits
- Family Scholarship Program
- Employee Assistance Program

Modern Machinery is an Equal Opportunity Employer